



CUSTOMER'S DUTIES IN PREPARING FOR TENT FUMIGATION

STREET ADDRESS: _____, CITY: _____, FL ZIP: _____

CUSTOMER'S PHONE DURING FUMIGATION: _____

FUMIGANT USED: VIKANE

THE COMPANY WILL NOT ASSUME LIABILITY FOR OCCUPANT'S FAILURE TO FOLLOW THESE PROCEDURES.

NOTE: Copies of product labels and material data sheets are available upon request.

1. All items for human consumption such as food, feed, drugs (including tobacco products), and medicines (including those in refrigerators and freezers) must be removed.
2. All persons, domestic animals, pets, fish tanks, birds, etc., and any living plants must be removed from the structure before tent fumigation.
3. Turn off all gas, fuel oil, and/or propane at the main valve or tank. All electrical heating elements must be unplugged (such as; pianos, organs, TV sets, VCR, etc.). Turn off the security system, air conditioning, and/or heating units. Leave the Electric Main Switch ON. No structure will be fumigated unless electrical service is on and available to power fans. Water must be available to fill water snakes.
4. Baby crib mattresses and all plastic coverings on mattresses, box springs, pillows, or other plastic-covered furniture must be removed.
5. To ensure proper fumigation and aeration of the building, all doors and locked areas must be unlocked. All cabinets, drawers, and closets must be open a minimum of four (4) inches. Raise blinds, open drapes, and open attic vents and hatches.
6. Any plants, shrubs, trees, or vines closer than two feet from the building must be removed, or they may suffer damage or death. Cut back enough space to allow the tent to fall vertically from the gutter line of the roof to the ground.
7. Tree limbs over the roof or close to the building must be trimmed back before tenting.
8. Rake back or remove all ground cover, such as mulch or decorative rocks within twenty-four (24) inches of the structure to allow for a ground seal. It is highly recommended that within four (4) to twelve (12) hours before fumigation that you heavily water twenty-four (24) inches around the foundation to protect the shrubs and create a sound barrier.
9. Potted plants, irrigation nozzles, and exposed PVC pipe within six feet of the house will be subject to damage.
10. Remove parked vehicles to the perimeter of the property.
11. It is necessary to work on roof areas. Although caution is used, Imperial Pest Prevention nor its tent fumigation subcontractors will not accept responsibility for damage to the roof, chimney, weather head/ power lines, cracked scratched or broken tiles, metal or a metal roof over, metal scuffing, gutters, solar heaters, skylights, vent piping, aluminum fascia and/ or siding, antennas not removed, etc.
12. Tar should not be applied to the roof at least two (2) weeks before fumigation to allow adequate drying time.
13. Zero clearance lot lines will require the neighbor's approval for the crew to enter.
14. To prevent damage, remove all metal chimney covers, satellite dishes, antennas, stovepipes, vent pipes, lightning rods, and other sharp objects protruding from the roof or sides of the building before the day of fumigation.
15. Attached wood fences must be detached from the structure and removed.
16. Lower or remove all awnings. Imperial Pest Prevention nor its Tent Fumigation Subcontractors will not accept responsibility for awnings damaged by tarps or ladders.
17. Pool enclosures typically will not be covered. Remove all screening in a vertical line from the gutter to the ground so that the tarps can be dropped and sealed through the frame. If screening is not removed, it will be removed/ cut by the technicians. Under no circumstances will Imperial Pest Prevention nor its tent fumigation contractors be responsible for replacing the screening.

18. When masking tape must be used, Imperial Pest Prevention nor its tent fumigation contractors will not accept responsibility for paint lifting off when the tape is removed or mastic left on surfaces. If wood strips are used to secure a seal, Imperial Pest Prevention nor its tent fumigation contractors will not be responsible for repairing nail holes or damage resulting from removal.
19. The law requires all external access doors to be locked with secondary locking devices or barricaded during fumigation. No structure will be fumigated unless all external accesses (doors, windows, patio sliding entrances, etc.) are lockable or barricaded. It is mandatory that you make key arrangements with your Imperial Pest Prevention representative. Your Imperial Pest Prevention representative will secure the keys to your structure in a secured lock. Keys must be in Imperial Pest Prevention or its tent fumigation contractor's possession during fumigation.
20. Digital key locks have to be disabled with batteries taken out. Suppose the automatic locking device does not have a secondary key lock on that door. In that case, it will be required to have a secondary locking device such as a hasp and padlock, or locks replaced temporarily until the tent fumigation process has been completed. The property has been cleared and deemed safe to enter.
21. During the fumigation procedure and aeration period, Imperial Pest Prevention nor its tent fumigation contractors will not be held responsible for vandalism, theft, or breaking and entering. To avoid possible misunderstanding, we require that all valuables such as jewelry, cash, and objects of value be removed from the building.
22. After the building has been aerated, the Company will post a "SAFE FOR OCCUPANCY" notice, and at that time release the property to your care. You may re-enter any time AFTER the date and time indicated on the notice. The presence of chloropicrin (tear gas) is a powerful deterrent used to deter improper entry.
23. IF AFTER YOU HAVE SIGNED THIS DOCUMENT AND YOU FAIL TO PERFORM ANY OF THE TASKS OR REQUIREMENTS LISTED ABOVE, THE COMPANY WILL NOT PERFORM THE FUMIGATION UNTIL SUCH TIME AS THE DISCREPANCIES HAVE BEEN CORRECTED. IMPERIAL PEST PREVENTION NOR ITS SUBCONTRACTED TENT FUMIGATION STAFF WILL NOT BE RESPONSIBLE FOR ANY LODGING EXPENSE CAUSED BY RESCHEDULING.
24. FUMIGATION OPERATIONS MAY BE POSTPONED OR DELAYED DUE TO INCLEMENT WEATHER. THE COMPANY WILL NOT BE RESPONSIBLE FOR PERSONAL EXPENSES DUE TO WEATHER DELAY

UPON RE-ENTERING

1. Imperial Pest Prevention recommends dishes, pots, pans, and linens are washed.
2. Since the gas leaves no residual, any crawling insects can immediately re-enter the building. In some cases, buildings have an invasion of ants right after fumigation. Ants are attracted to dead insects.
3. After fumigation, the "pellets" or droppings from the termites will continue to sift out for extended periods, in some cases indefinitely over the years. This is expected and should not be cause for worry.
4. If you have gas appliances, your gas company will turn the gas on and re-light pilot lights. The law does not allow us to do this.

I HAVE READ THE ABOVE INFORMATION IN DETAIL AND ACCEPT WITHOUT LIMITATIONS THE REQUIREMENTS AND CONDITIONS HERIN. I HAVE BEEN GIVEN, READ, AND UNDERSTAND THE COPY OF "FACTS SHEET FOR VIKANE OWNER, OCCUPANT, OR AUTHORIZED AGENT:

SIGNATURE _____ DATE _____

To Whom It May Concern:

A Tent Fumigation Bid has been composed for the property located at _____, In addition to Imperial Pest Prevention and its Subcontracted fumigation company(s) mandated "customer duties in preparing for a tent fumigation", there are areas of concern. which require a special release of responsibility signed by the designated person in charge of the above listed fumigation. PLEASE INITIAL AFTER UNDERSTANDING AND READING NEXT TO EACH

_____ 1. Due to the nature of fumigations, the fumigators must walk and work on the roof areas of the home. Our experience is that damage, scuffing, or footprints may occur to metal slate, tile, skylights, or any surface of a roof.

_____ 2. To work on the roof, lift equipment of Imperial Pest Prevention's tent fumigation subcontracted service Pioneer Pest Services vehicles will be brought in to assist the fumigators. The weight or use of this equipment may damage the structure and will likely leave impressions on the turf, gravel, break sidewalks, driveways, curbs, or pavers. Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Services will accept no responsibility for damage done by lift equipment or any other automobile/ company equipment needing to be used.

_____ 3. At the customer's request, the tent fumigation will include the wrapping of a wood trellis. Our experience from past occurrences has resulted in these trellises and framing not holding the weight of the traps or technicians. These areas are also susceptible to holding water during rain storms, contributing to added weight to the structure. Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Services will not accept responsibility for damage done to any wood trellis.

_____ 4. The solar panel and piping system may be damaged when tarps are applied and removed from the tarps' weight and/ or wind against the tarps. Neither Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Service will accept no responsibility for damage to solar panel systems.

_____ 5. To cover the roof with fumigation tarps, all lightning rods must be removed or lowered. If they are not removed, Imperial Pest Prevention or its tent fumigation subcontracted company Pioneer Pest Services will not be liable or responsible for any damage to the lightning rods.

BED BUG FUMIGATION RELEASE

_____ 6. Release of liability when fumigating for bed bugs. (Cimex Lectularius Linnaeus). Bed Bugs hitchhiking on various personal items are a common way for these insects to be introduced into buildings. Due to this, Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Service, their employees, or assigns will not be responsible for any re-infestation. Re-infestation treatments will be at the expense of the owner. Imperial Pest Prevention provides Bed Bug Treatment Services at an additional charge should future bed bug infestations occur. Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Service, their employees, or assigns are not responsible for any medical evaluation or treatment, injury, disease or illness caused, or allegedly caused, by bites, stings, or contamination of bed bugs or any other insects. Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Services, their employees, or assigns will not be responsible for repair or replacement of items due to infestation by bed bugs. Imperial Pest Prevention or its tent fumigation subcontracted service Pioneer Pest Services, their employees or assigns are not medically trained to diagnose bed bug-borne illnesses or diseases. Please consult your physician for any medical diagnosis. Imperial Pest Prevention nor its tent fumigation subcontracted service Pioneer Pest Services their employees or assigns will not be liable for personal injury, death, property damage, loss of use, loss of income, or any other damages whatsoever, including consequential and incidental damages, arising from this service, any bed bug bites or associated illnesses.

If there are any questions regarding this matter, be sure to contact your service consultant immediately.

Customer Signature

Date

This release should accompany the regular preparation sheet and is not in Lieu of normal paperwork required by the contractor.



Florida Department of Agriculture and Consumer Services
Division of Agricultural Environmental Services

Bureau of Inspection and Incident Response
3125 Conner Blvd, Suite N, Tallahassee, FL 32399-1650
biircomplaints@freshfromflorida.com

ADAM H. PUTNAM
COMMISSIONER

CONSUMER NOTICE FORM

Rule 5E-14.105, F.A.C.
Telephone: (850) 617-7996; Fax: (850) 617-7968

A pest control company must give you a written contract prior to any treatment of each wood-destroying organism. It is very important that you read and understand the contract you are signing. The pest control company is only obligated to follow the terms of the contract you have signed, regardless of other statements by the company or salesperson. (Note: Contracts for treatment for new construction can be issued to the builder and provided to you at closing).

BASIC REQUIREMENTS FOR CONTRACTS

- The contract must state the common name of the wood-destroying organism to be controlled by the company (e.g. subterranean termite, powder post beetle). If the contract is for termite control, the contract must clearly state whether Formosan termites are covered or not.
Some contracts do not include a treatment at the time the contract is issued, and that should be clearly stated. If a treatment is performed as part of the contract, the cost for the treatment must be stated. If the treatment is only for certain areas, the contract should clearly state that it is for "spot treatment" only.
The contract must state if it is a retreatment only or a retreatment and repair contract. If it is a retreatment and repair contract, carefully read the sections of the contract that state when repairs will or will not be covered by the contract.

REQUIREMENTS FOR STATING WHEN TREATMENT OR REPAIR WILL NOT BE COVERED BY THE CONTRACT

- Repair contracts will not cover repairs from termite damage under every condition. The contract must state when retreatment or repair will be done, and conditions under which the company can refuse to retreat or repair.
These conditions have to be stated and be under headings in the contract that are in bold print. Companies typically refuse repair or retreatment if the condition of the house is such that moisture or leaks result in termite infestation, or where siding makes it hard to see termite infestation

Examples of this are:

- Cracks in concrete slabs
Wood or wall siding in contact with ground
Plumbing leaks
Leaks in the roof
Water accumulating against side of house

The law does require that companies notify you if they see conditions which would void the repair promise and they have to give you a chance to correct the condition before voiding the contract or denying repair coverage.

- Contracts may have a condition that does not cover Formosan termite damage until a specific time period has passed. This means that if damage occurs during this period the company will not pay for repair.
You have the right to compare contracts from other companies before signing a contract with a company. Choose the company that gives you the best contract options.
If you have any questions about the terms of the contract, or concerns about the compliance history of the company with regard to pest control laws or regulations, contact the Department of Agriculture and Consumer Services at phone number: 850-617-7996 or email: biircomplaints@freshfromflorida.com.

I understand that I am entering into a contract with Imperial Pest Prevention, LLC (fill in company name) to provide wood-destroying organism(s) treatment, and I have read and understood the terms of the contract.

Print Name of Consumer

Date:

Signature of Consumer

Title: Property Owner and/ or Authorized Agent

Jonathan Stoddard A.C.E.
Print Name of Pest Control Representative

Date:

Jonathan Stoddard, A.C.E.
Signature of Pest Control Representative

Company: Imperial Pest Prevention, LLC